

**MEDIA INFORMATION**  
**17<sup>th</sup> October 2012**

**ARORA MANCHESTER NAMED AMONG BEST REVIEWED HOTELS ON  
EXPEDIA'S 2012 INSIDERS SELECT LIST**



Arora Hotels are proud to announce that the Arora Hotel Manchester has been awarded the Expedia Insiders' Select Award 2012. The hotel was one of only 14 hotels in the UK to win this award, notably the only hotel in the Northwest.

The Expedia Insiders' Select list is an annual ranking of best-reviewed hotels as determined by Expedia and reflects the feedback from more than 500,000 verified Expedia customers reviews received during 2011, combined with a value rating and the local market expertise of more than 650 Expedia employees in local markets worldwide.

The exclusive 2012 list designates only 500 hotels as Insiders' Select, from among more than 150,000 properties available on Expedia-branded sites worldwide. Insiders' Select helps travellers make confident decisions by identifying the hotels in their destination that have been recognized by other travellers as delivering an excellent overall experience.

"We Arora Hotel Manchester are consistently focused on delivering exceptional customer service and this is a great achievement which underlines the amazing personal service delivered by all the team." said Martin Jones, the hotel's General Manager. "It is rewarding to see that our commitment has been reflected in our placement on the Insiders' Select list for 2012, something which we are all very proud of."

- Ends -

## **Note to editors**

### **About Arora Hotels – [www.arorahotels.com](http://www.arorahotels.com)**

Arora Hotels is an independent hotel company owned and founded by Surinder Arora in 1999. It is the UK's leading specialist hotelier to the airline industry and one of the fastest growing private hotel companies in the UK.

The company has made a name for itself through the design, construction and operation of luxury hotels, with exceptional levels of hospitality.

The Arora Group's portfolio currently comprises 7 hotels with over 2,850 bedrooms and 108 meeting rooms. Prime locations include the Arora Hotel Heathrow, Arora Park Heathrow, Arora Hotel Gatwick/Crawley, Arora Hotel Manchester city centre, the flagship 605-bedroom Sofitel London Heathrow, directly connected to Terminal 5 (voted 'Best New Business Hotel In The World' at the Business Traveller Awards 2009 & 2010, 'Best Airport Hotel In The World' at the Business Traveller US Awards 2009, recipient of the 'Gold Award for Meetings & Excellence' at the HRS Hotel Excellence Awards 2011, winners of 'Best International Airport Hotel' - International Hotel Awards and Australian Business Traveller Magazine Awards 2011 and voted 'Best Airport Hotel in Europe' – World Airport Awards and Skytrax World Airport Awards 2012) and Sofitel London Gatwick at the North Terminal. Both Sofitel hotels operate under a franchise agreement with Accor Hospitality. The Renaissance London Heathrow, recently acquired by a division of the Arora Group and operating under a franchise agreement with Marriott completes the collection.

Each of its hotels is Investors in People accredited.

The property arm of the Arora Group – Arora Management Services – is involved in property asset management of a portfolio of landmark office buildings, primarily at key UK airports.

The development division of the Group secured agreements to design and construct five new budget hotels at Heathrow, Gatwick, Stansted and Aberdeen airports, the first of which opened in February 2012.

### **For further information about Arora Hotel contact:**

Email: [PublicRelations@arorahotels.com](mailto:PublicRelations@arorahotels.com)

Tel: +44 (0)20 8757 7770