

MEDIA INFORMATION
19th September 2011

**SOFITEL LONDON GATWICK SCOOPS BEST AIRPORT HOTEL AT
HOLIDAYS EXTRAS CUSTOMER' AWARDS 2011**



Sofitel London Gatwick was named Winner in the Best Airport Hotel category of the Holiday Extras Customers' Awards 2011 last Thursday night.

Between February and July 2011, more than 66,000 HolidayExtras.com customers cast their votes in the awards, now running for the third consecutive year.

Holidaymakers travelling with the UK's leading travel add-ons company rated their air travel experience, voting for numerous airlines, UK airports and hundreds of airport hotels, lounges and car parks. Two new categories, Best Travel Guide Publisher and Most Inspirational Travel Film, were open to anyone for voting.

The UK travel industry's accolades were presented by leading travel writer and TV personality Simon Calder at an exclusive event on Thursday 15th September at London's Institute of Contemporary Art (ICA).

Matthew Pack, HolidayExtras.com's CEO, said: "What a fantastic night. It was great to see so many of the industry's top performers here to celebrate success, chosen by the most important people in travel – our customers. We're really privileged to work with some of the best operators in the business delivering hassle-free extras, and look forward to developing partnerships with more in the future. "Congratulations to all of the winners and short listed companies. And here's to a great 2012!"

- Ends -

Note to editors

About Holiday Extras Customers' Awards

Voting for the Holiday Extras Customers' Awards took place between February and July 2011. A Bayesian average was applied to the votes to provide accurate weighted results. Go to www.holidayextras.co.uk/customers-awards-2011.html to see the full list of winners, images and video from the night.

About Arora Hotels – www.arorahotels.com

Arora Hotels is an independent hotel company owned and founded by Surinder Arora in 1999. It is the UK's leading specialist hotelier to the airline industry and one of the fastest growing private hotel companies in the UK.

The company has made a name for itself through the design, construction and operation of luxury hotels, with exceptional levels of hospitality.

The portfolio currently comprises 6 hotels with over 2,200 bedrooms. Prime locations include the Arora Hotel Heathrow, Arora Park Heathrow, Arora Hotel Gatwick/Crawley, Arora Hotel Manchester, the flagship 605-bedroom Sofitel London Heathrow, directly connected to Terminal 5 and Sofitel London Gatwick at the North Terminal. Both Sofitel hotels are operated under a franchise agreement with Accor Hospitality.

At The Kia Oval, Arora is currently working in partnership with Surrey County Cricket Club on the development of a four-star, 168-bedroom hotel and is also preferred partner for the new 212-bedroom Royal Ascot Hotel opposite the world famous racecourse.

Each of its hotels is Investors in People accredited.

The property arm of the Arora Group – Arora Management Services – is involved in property asset management of a portfolio of landmark office buildings at key UK airports.

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